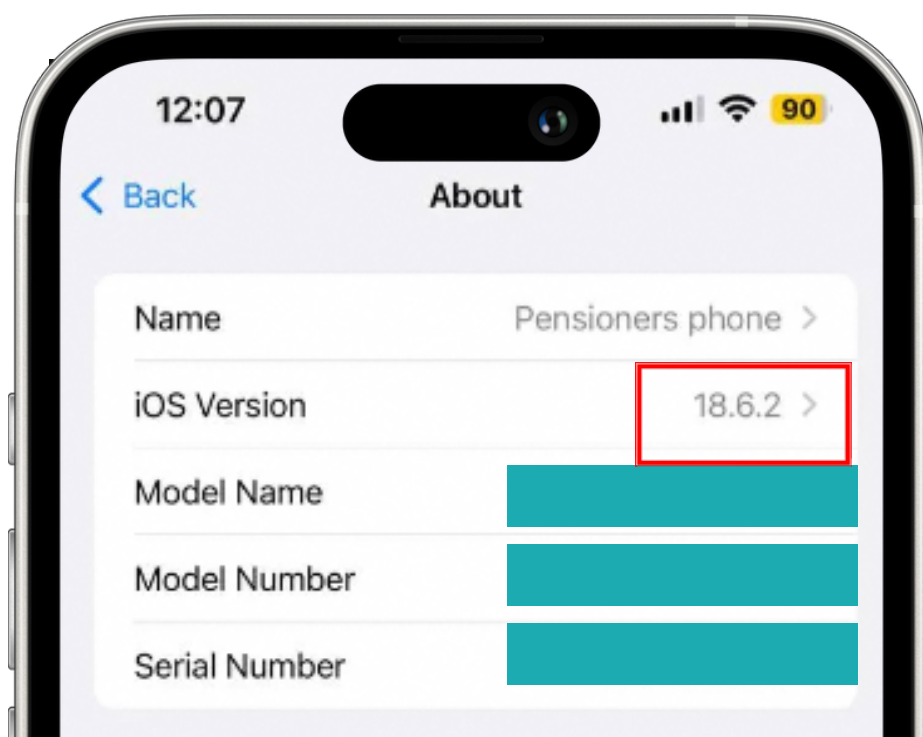## 1. Ensure mobile devices are supported

The Workpal app is compatible with the following mobile phones:

- Phones with **Android version 7.0 and above**

- Phones with **iOS version 15.6 and above**

1. 2. For iPhone users, **Go to Settings > General > About**. To check if current iOS version meets the version Requirement

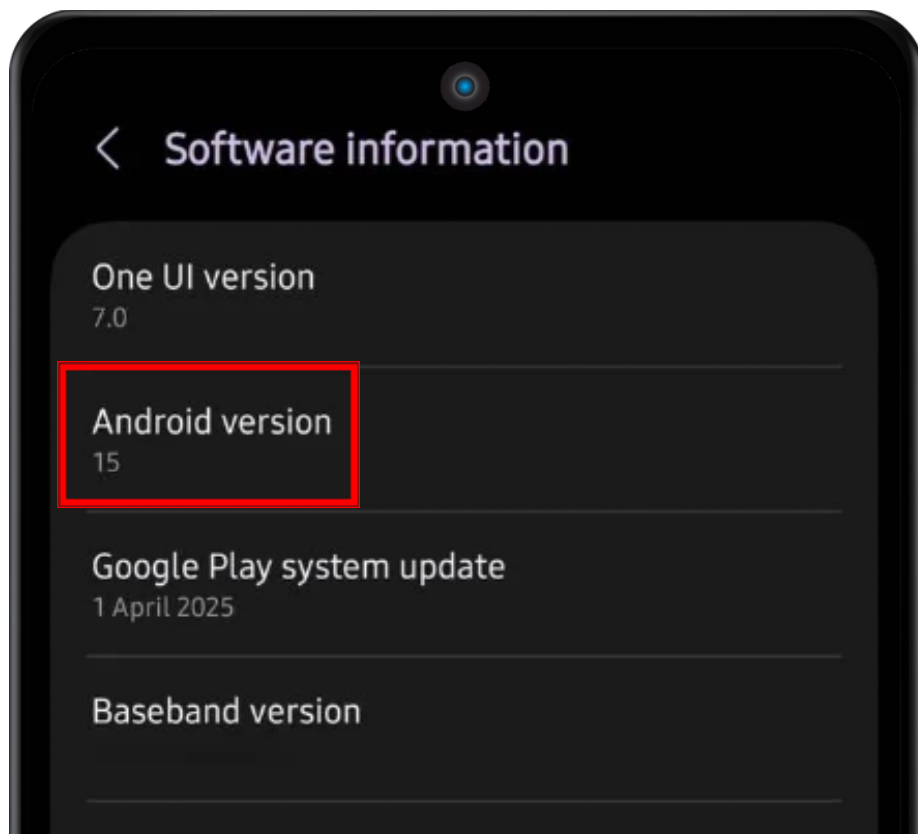- **Update iPhone software if current iOS version does not meet the requirement**

1.3. For Android users, **Go to Settings > About phone/ About tablet > Android version**. To check if current Android version meets the version Requirement

- **Update software if current Android version does not meet the requirement**

2. Download Workpal on your Apple (iOS) devices by scanning the QR code below:

https://go.gov.sg/workpal-helpcenter
-ios

2. 1. Open the Camera app:

- Hold your device so that the **QR code appears in the viewfinder.** Your device will recognise the QR code and display a notification.

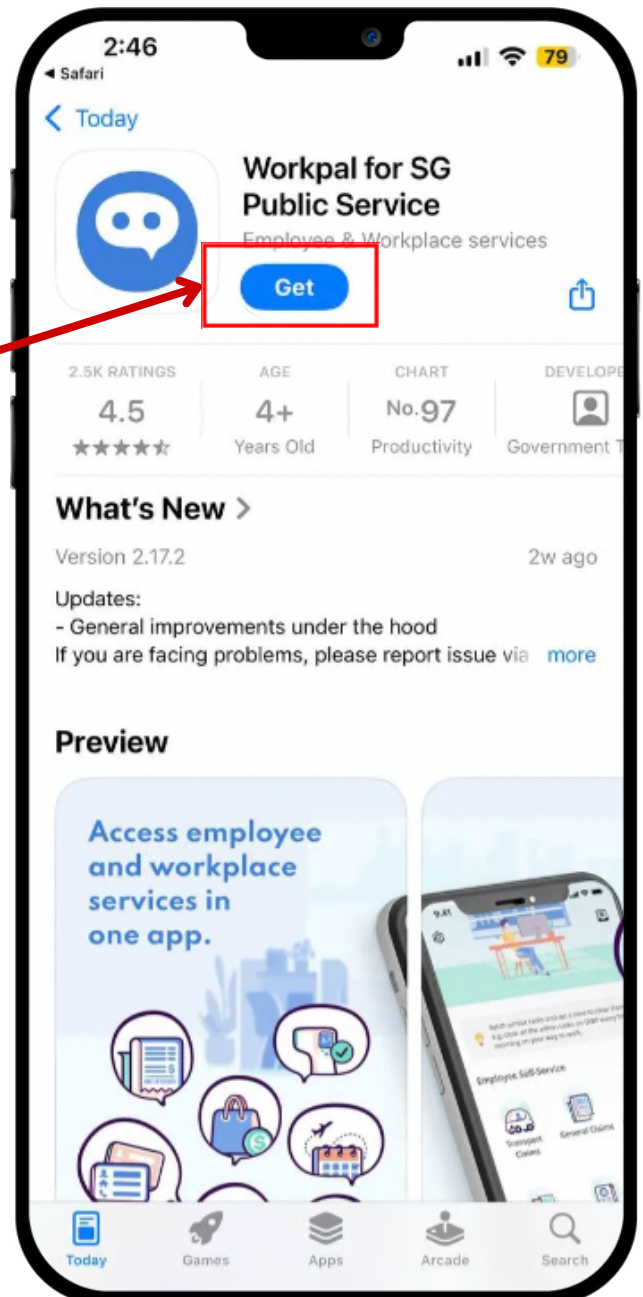- **Tap the notification to open the link associated with the QR code.**
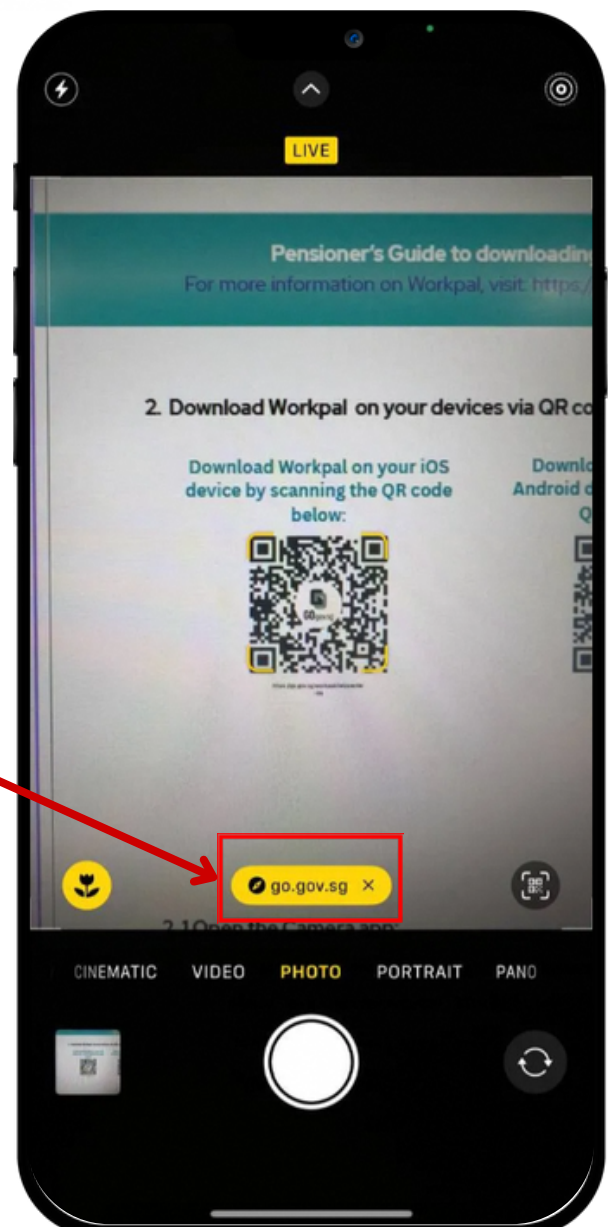
2. 2. Downloading Workpal

- After tapping on the notification to open the link

- It will bring you to the App store where you may **click "Get" to download the Workpal App**
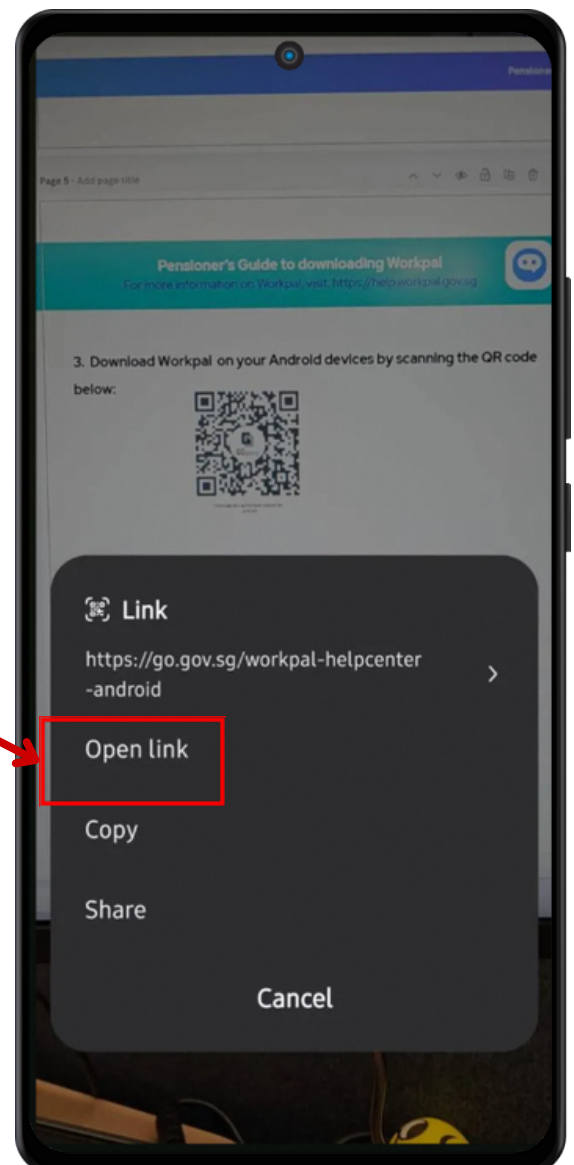
3. Download Workpal on your Android devices by scanning the QR code below:

https://go.gov.sg/workpal-helpcenter
-android

3.1. Open the Camera app:

- Open the Camera app
- Hold your device so that the **QR code appears in the viewfinder.** Your device will recognise the QR code and display a notification.
- Click on **"Open Link"**

3. 2. Downloading Workpal on Android:

- After tapping on the "Open Link" button

- It will bring you to the Google play store where you may **click "Install" to download the Workpal App**