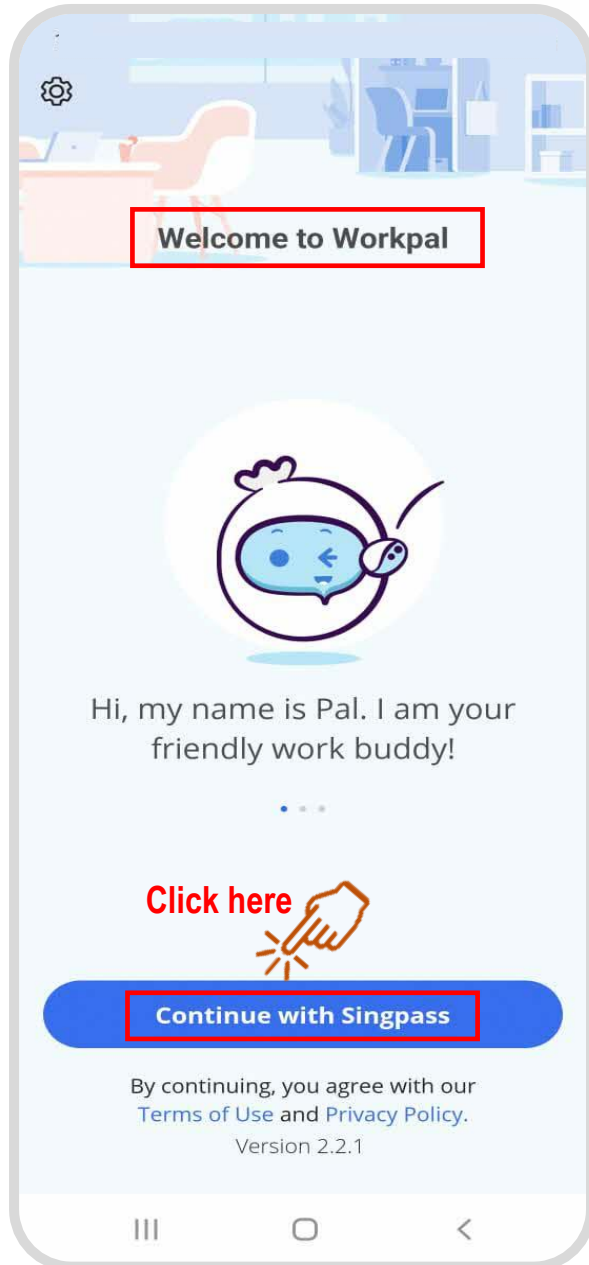


# Pensioner's Guide to Submission of Medical and/or Dental Claims via Workpal App

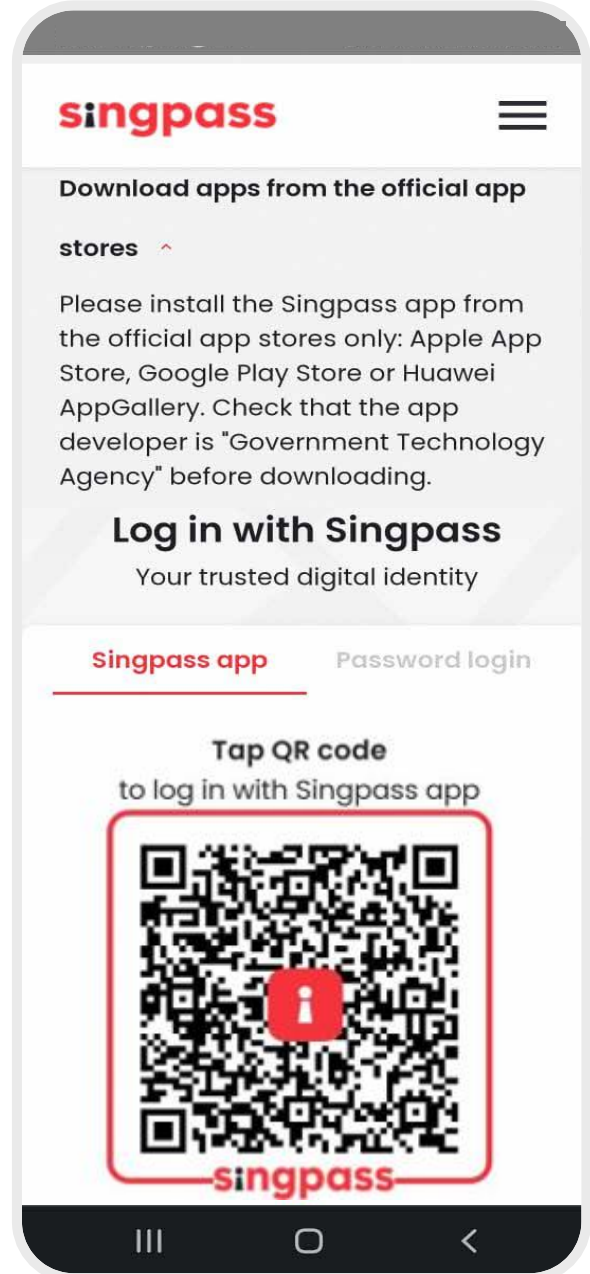
For more information on Workpal, visit: <https://help.workpal.gov.sg>



1. Open Workpal Mobile App.



2. Use Singpass to log in.



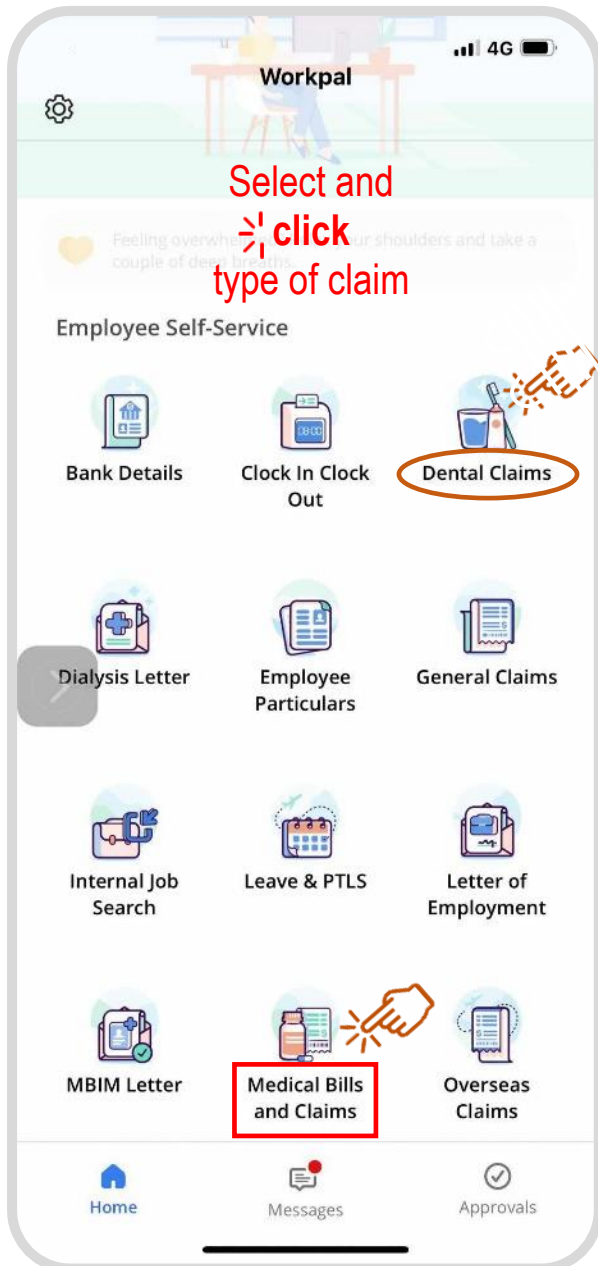
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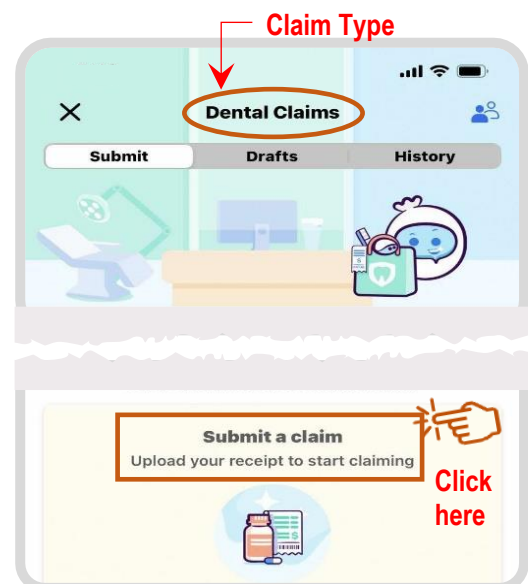
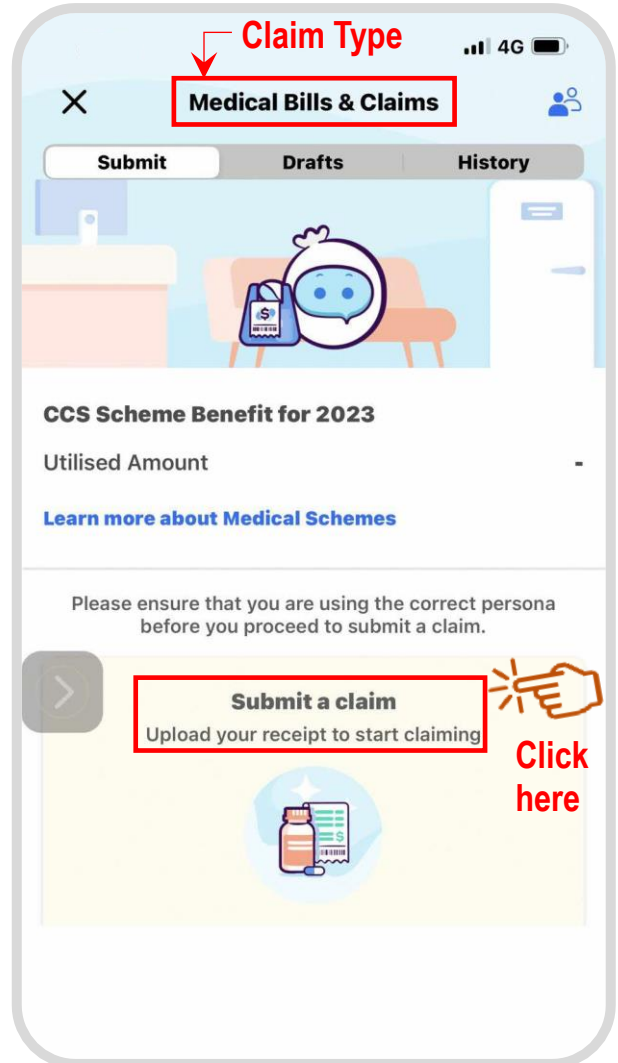
### 3. On Main Menu, Select Claim type:

- a. Medical Bills and Claims
- b. Dental Claims



### 4. Claim type Page.

☒ Check if you're on right the page.



## Pensioner's Guide to Submission of Medical and/or Dental Claims via Workpal App

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### 5. Fill in the required fields:

- Receipt number
- Receipt date
- Receipt amount

Select from the dropdown menu:

- Clinic name
- Patient's name

### 6. Upload supporting documents.

**Submit New Claim**

**Upload Documents**

Receipt Number **Type I** TEST123

Receipt Date **Type I** 20.06.2023

Receipt Amount (SGD) **Type I** 5.00

Clinic Name **Select**

Patient Name **Select**

**Summary**

**Receipt Amount (SGD)** -

By submitting the claim report, I declare that the information given is accurate to the best of my knowledge. I am aware that all medical claims are subject to guidelines under IM2J and disciplinary action may be taken against me for knowingly providing false information or submitting erroneous claims.

[More Information](#)

**Save as Draft** **Submit**

**Submit New Claim**

**Upload Documents** **Click here**

Receipt Number TEST 123

Receipt Date 20.06.2023

Receipt Amount (SGD) TEST123

Clinic Name ABC Clinic

Patient Name Self

**Summary**

**Receipt Amount (SGD)** -

By submitting the claim report, I declare that the information given is accurate to the best of my knowledge. I am aware that all medical claims are subject to guidelines under IM2J and disciplinary action may be taken against me for knowingly providing false information or submitting erroneous claims.

[More Information](#)

**Save as Draft** **Submit**

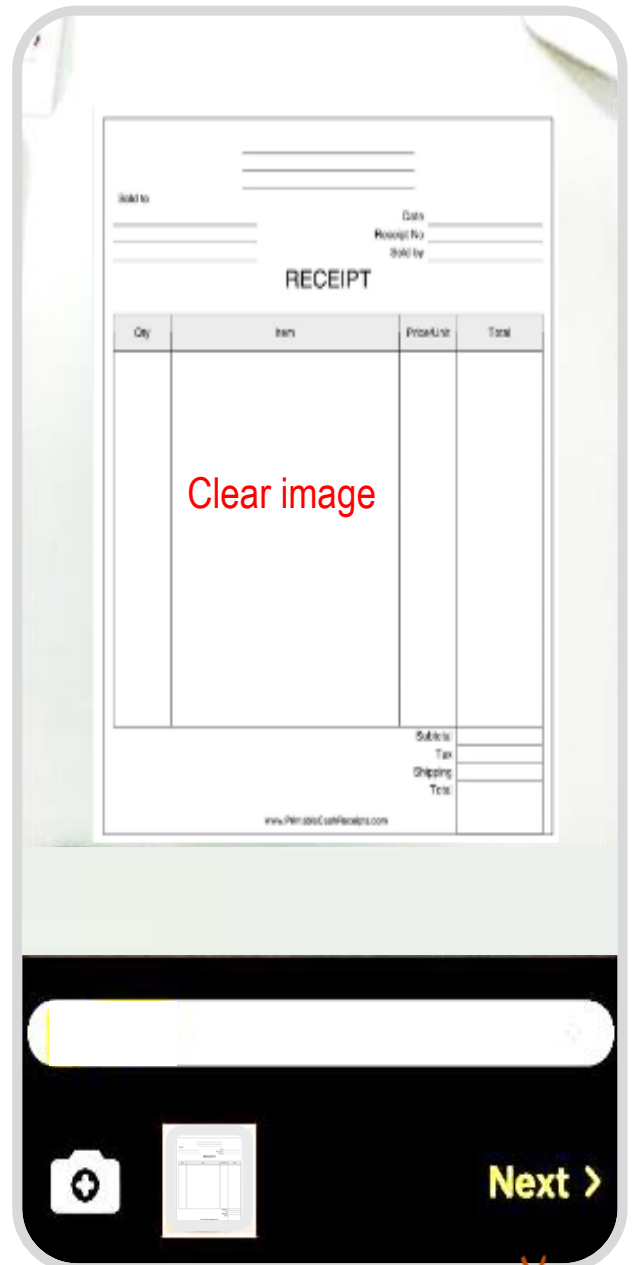
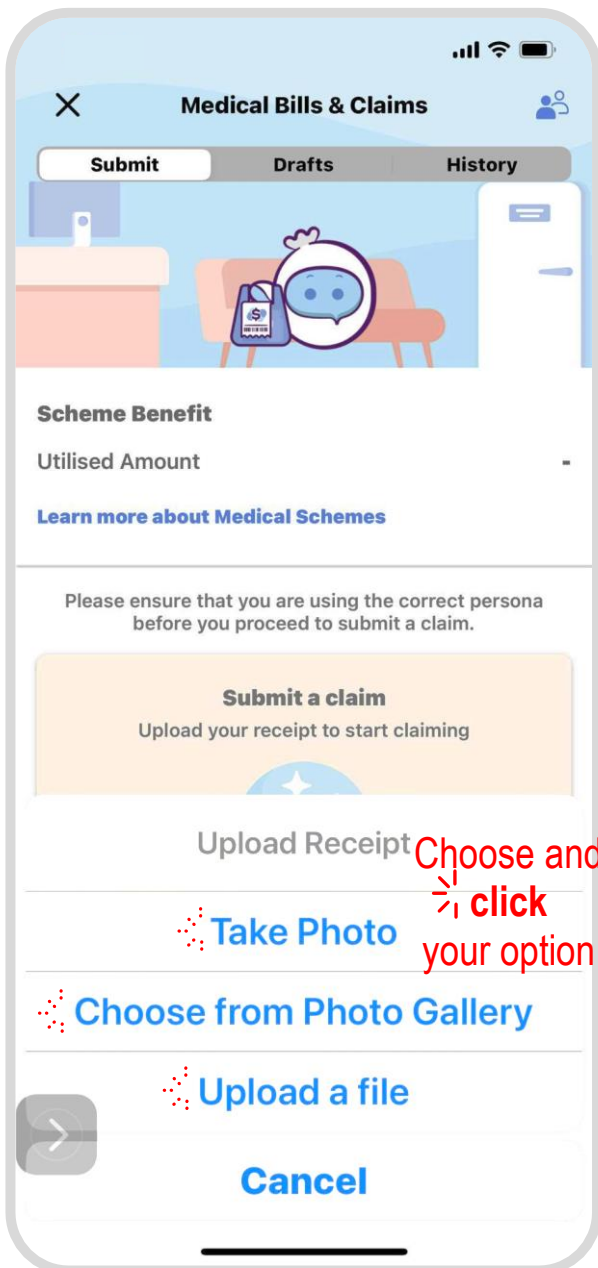
## Pensioner's Guide to Submission of Medical and/or Dental Claims via Workpal App

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7. Select an option to upload Receipt.

☒ Check Images/documents are clear.



## Pensioner's Guide to Submission of Medical and/or Dental Claims via Workpal App

For more information on Workpal, visit: <https://help.workpal.gov.sg>



- Click 'Submit' after successfully uploading supporting documents.

### Check Claim History

You can view submitted claims in the 'History' Tab.



Delete incomplete drafts to avoid blocking other claims submissions.

**Submit New Claim**

Receipt(s) and Supporting Document(s)

**attachment\_01** Document uploaded

Upload Documents

Receipt Number TEST123

Receipt Date 20.06.2023

Receipt Amount (SGD) 5.00

Clinic Name Abc Clinic

**Summary**

**Receipt Amount (SGD)** -

By submitting the claim report, I declare that the information given is accurate to the best of my knowledge. I am aware that all dental claims are subject to guidelines under IM2J and disciplinary action may be taken against me for knowingly providing false information or submitting erroneous claims.

[More Information](#)

**Click Submit**

Save as Draft Submit

**Medical Bills & Claims**

Submit Drafts **History**

**Click here**

**CCS Scheme Benefit for 2023**

Utilised Amount \$181.74

[Learn more about Medical Schemes](#)

Please ensure that you are using the correct persona before you proceed to submit a claim.

**Submit a claim**

Upload your receipt to start claiming

## Pensioner's Guide to Submission of Medical and/or Dental Claims via Workpal App

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To quick locate a clinic's name, use the '**Search**' function at the top of the list. Type the clinic's name, and insert it into the form.

